

# Searching the help file results in "No Topics found."

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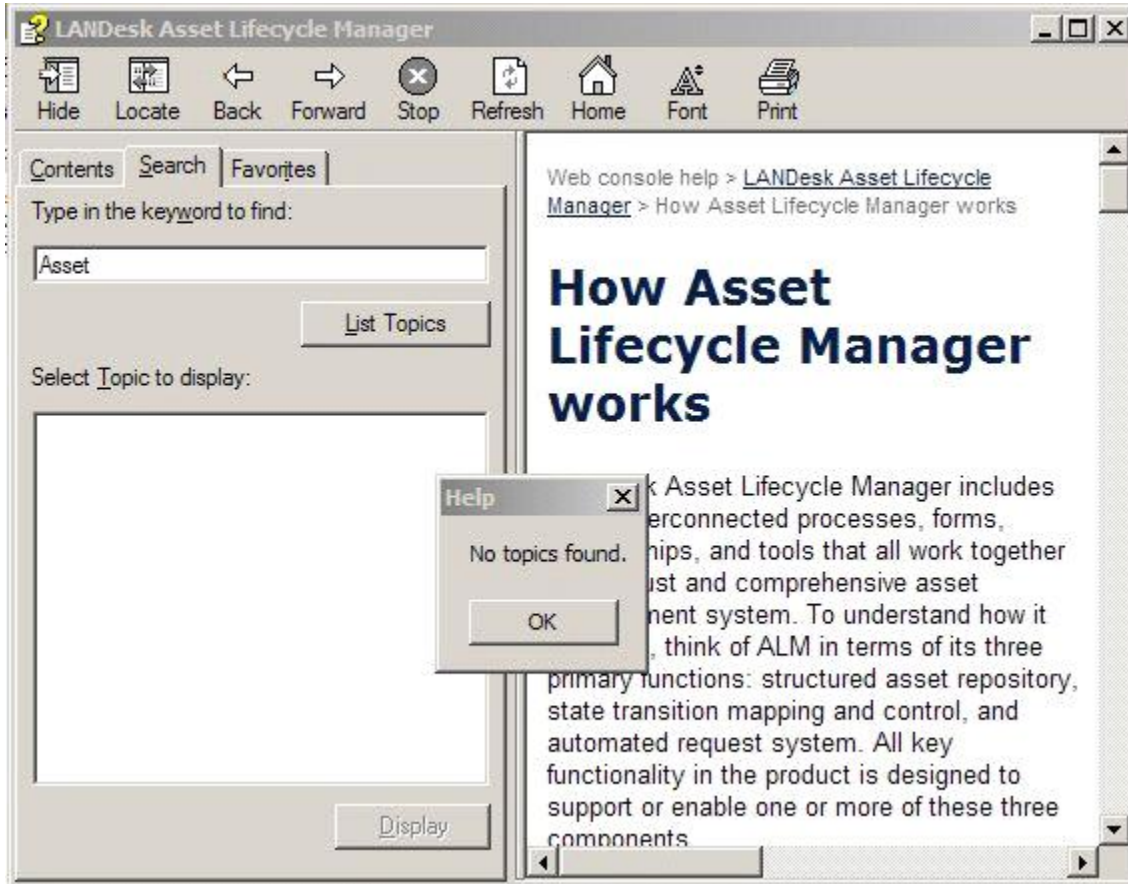
## **Problems/Symptoms:**

When you open help in the Admin (or Designer) Console and attempt to search for a keyword, you always get this message:

No topics found.

This occurs no matter what keyword you search for. This is a screenshot of the message:

Searching the help file results in "No Topics found."



## Resolution:

- 1) Open a web browser and browse to <http://www.landesk.com>.
- 2) Click on Support & Downloads > Product Documentation > LANDesk Asset Lifecycle Manager 3.5 > LANDesk Asset Lifecycle Manager online help (ZIP).
- 3) Extract the contents of the ZIP file.
- 4) Copy the Designer.chm file to the Service Management Directory.

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**Applies to:**

Asset Lifecycle Manager 3.5